Subject: Thrift Savings Plan Training Courses

Date: February 2, 2004

In 2004, the Federal Retirement Thrift Investment Board (Board) will offer five training courses on the Thrift Savings Plan (TSP) designed for the uniformed services personnel and payroll representatives responsible for the administration of the TSP. The courses are:

- Overview of the Thrift Savings Plan for the Uniformed Services
- TSP Investments: Options and Operations
- TSP Withdrawal Program
- TSP Payroll Operations
- TSP Error Correction

Attachment 1 is the schedule of the training sessions for 2004. Attachments 2 – 6 are the agendas for each course.

All courses are free and are conducted at the Board's office in Washington, D.C.* The service must pay any transportation and per diem costs incurred by its participants. Participants must make their own hotel reservations, but they may call the Board at the telephone number below for assistance.

(Continued on next page)

Inquiries: Questions concerning this bulletin should be directed to the Federal Retirement

Thrift Investment Board at 202-942-1460.

This bulletin may be filed in Chapter 11, Resources. Chapter:

The bulletin supersedes TSP Bulletin 03-U-2, Thrift Savings Plan Training Courses, **Supersedes:**

dated February 3, 2003.

^{*}On a space available basis, all of the courses (except TSP Investments: Options and Operations), as well as briefings for members of the uniformed services regarding the TSP, may be held onsite at the service's request. The service must pay any transportation and per diem costs for the Board trainer; otherwise there is no charge. Services interested in hosting a course should contact the Board for additional information.

Requests to attend the sessions must be submitted to the Board in writing. <u>Attachment 7</u> is the training request form. The form can be mailed or faxed to:

Federal Retirement Thrift Investment Board 1250 H Street, NW Washington, D.C. 20005 Fax Number: (202) 942-1451

Confirmation letters will be mailed approximately 2-3 weeks prior to the course dates. Courses may be cancelled due to low registration. The Board will contact representatives who registered to reschedule.

PAMELA-JEANNE MORAN

Deputy Director

Office of External Affairs

Attachments: 1. 2004 Schedule of TSP Training

- 2. Agenda Overview of the Thrift Savings Plan for the Uniformed Services
- 3. Agenda TSP Investments: Options and Operations
- 4. Agenda TSP Withdrawal Program
- 5. Agenda TSP Payroll Operations
- 6. Agenda TSP Error Correction
- 7. Nomination for a Thrift Savings Plan Training Session

2004 Schedule of TSP Training

I. Overview of the Thrift Savings Plan for the Uniformed Services

April 6 September 14 June 22 November 16

II. TSP Investments: Options and Operations

April 7 September 15 June 23 November 17

III. TSP Withdrawal Program

April 8 September 16 June 24 November 18

IV. TSP Payroll Operations

April 21 October 27 July 7*

V. TSP Error Correction

April 22 October 28 July 8*

^{*}Depending on demand, the Board will provide an interpreter for the hearing impaired during these sessions. Contact the Board for more information.

THRIFT SAVINGS PLAN Uniformed Services Representative Training

Overview of the Thrift Savings Plan for the Uniformed Services One-Day Training Session

DESCRIPTION

This introductory course has been designed primarily for uniformed services representatives who are responsible for all or part of the implementation of the Thrift Savings Plan (TSP) in their servicing offices and for staff responsible for providing information and assistance to service members. The course covers all facets of the TSP and is equally beneficial for professional and support staff.

AGENDA

I. Introduction to the TSP

- What it is and is not
- Relationship to the Federal civilian retirement systems and the uniformed services retirement system
- Fundamentals of the TSP
- TSP ThriftLine and Web site

II. TSP Implementation — the Parties Responsible

- Roles of the Federal Retirement Thrift Investment Board, the Board's record keeper (the National Finance Center), the Services, and the participants
- TSP resources available to Service representatives

III. Establishing and Maintaining TSP Accounts

IV. Open Season Activities

- Service responsibilities during TSP open seasons
- Review of the open season materials

Lunch

V. The TSP Investment Funds

- What the TSP investment funds are
- Where to get information about the funds
- Contribution allocations
- Interfund transfers
- Daily valuation of TSP accounts

VI. The TSP Loan Program

- Overview of the TSP loan program
- Service responsibilities for implementing the loan program
- Changes to the TSP loan program

VII. TSP Withdrawals

- In-service withdrawals
- Post-separation withdrawals
- Special concerns (tax implications, need for planning)
- Service responsibilities
- Spouses' rights
- Death benefits

VIII. Evaluation and Course Summary

TSP Investments: Options and Operations One-Day Training Session

DESCRIPTION

This advanced course is designed for civilian agency and uniformed services representatives who are responsible for responding to participant questions on the Thrift Savings Plan (TSP) investment activities. The course provides detailed information about the TSP investment funds and how investments are made. In addition, the course covers TSP investment operations, including allocation elections, interfund transfers, and earnings calculations. Attendees should have completed the "Overview of the Thrift Savings Plan."

AGENDA

I. TSP Investments: Options

- How TSP investments are made
- G Fund
- F Fund
- C Fund
- S Fund
- I Fund
- Long-term investment considerations
- Dollar cost averaging
- Comparisons of fund performance
- Investment choices by time horizon
- Projecting account balances
- Exercise

Lunch

II. TSP Investments: Operations

- Determining share price
- Finding new and prior share prices
- Calculating daily earnings and period returns
- Review of monthly valuation in the TSP's legacy system
- Comparing dollar valuation to share valuation

- Daily valuation in the new system
- Contribution allocations
- Interfund transfers
- TSP Web site
- ThriftLine
- How to track fund performance

III. Exercises and Review

IV. Evaluation and Module Summary

The TSP Withdrawal Program One-Day Training Session

DESCRIPTION

This advanced course is designed for civilian agency and uniformed services representatives who are responsible for determining and providing information about the TSP withdrawal program to separating participants. It covers all facets of the withdrawal program and is equally beneficial for professional and support staff. Attendees should have completed the "Overview of the Thrift Savings Plan."

AGENDA

I. TSP Withdrawal Implementation — the Parties Responsible

- Roles of the Board, the Board's record keeper, the agencies, and the participants
- TSP resources available to agency representatives
- Spouses' rights
- Combining TSP accounts
- Court orders
- Withdrawal rules for rehires

II. TSP In-Service Withdrawals

- Age-Based
- Financial Hardship

III. Informing Participants about TSP Post-Separation Withdrawal Options

- Withdrawal options
- Partial withdrawal
- Full withdrawal
- Special tax concerns

Lunch

- The TSP withdrawal package
- Resources available to separated participants

IV. TSP Death Benefits

- Form TSP-3, Designation of Beneficiary
- Payment of TSP death benefits; special tax concerns for beneficiaries

V. Exercises and Review

VI. Evaluation and Module Summary

TSP Payroll Operations One-Day Training Session

DESCRIPTION

This course is designed for civilian agency and uniformed services payroll representatives who are responsible for the submission of contributions and employee data to the Thrift Savings Plan (TSP) record keeper. This course covers all facets of the TSP contributions program, including error correction, and is equally beneficial for professional and support staff.

AGENDA

I. TSP Implementation — the Parties Responsible

- Roles of the Board, the Board's record keeper, the agencies, and the participants
- Information flow into TSP accounts
- TSP resources available to agency representatives

II. Submission and Maintenance of TSP Data

- Methods of submitting TSP data from agencies
- Purpose and description of the TSP data records
- TSP reconciliation reports

Lunch

- Review of TSP data records
- TSP data record exercises/review

III. TSP Error Correction

- Types of errors
- Submission of data records to correct errors
- Determining breakage
- TSP reconciliation reports

IV. Evaluation and Module Summary

TSP Error Correction One-Day Training Session

DESCRIPTION

This advanced course is designed for civilian agency and uniformed services representatives who are responsible for the correction of TSP data and contribution errors. Attendees should have completed the "Overview of the Thrift Savings Plan" or "TSP Payroll Operations."

AGENDA

I. Introduction

- Statute and regulations
- Agency responsibilities
- TSP resources available to agency representatives

II. TSP Error Correction

Makeup of missed or insufficient contributions

Lunch

- Removal of erroneous contributions
- Back pay awards and other retroactive pay adjustments
- Retirement system coverage errors
- Impact of FERCCA
- Corrections resulting from application of USERRA provisions
- Statutory requirements for payment of breakage
- TSP breakage reports

III. Error Correction Exercises

IV. Evaluation and Module Summary

Nomination for a Thrift Savings Plan Training Session — Uniformed Services

me	Rank	Title
		Telefax Number (Commercial)
	ay courses prese rement Thrift In in Washington, I	vestment Board
		Date
Overview of the Thrift Savin	ngs Plan for the	1st Choice
Uniformed Services		2nd Choice
TSP Investments: Options a	nd Operations	1st Choice
		2nd Choice
TSP Withdrawal Program		1st Choice
		2nd Choice
TSP Payroll Operations		1st Choice
		2nd Choice
TSP Error Correction		1st Choice
		2nd Choice
		ent Board , 1250 H Street, NW, confirmation No: (202) 942-1450).
	Thrift Board Use Or	nly
Confirmed by		Date Confirmed
Class Name(s)		Class Date(s)